



June 9, 2020

Re: Schererville Electric Upgrade

Dear Customer,

As a follow-up to previous communications we will be resuming work on June 26th for the Schererville electric upgrade located at W 77th Avenue, which includes replacing the above ground electrical wire and utility poles.

We are working with our **approved contractor, Hooper Corporation**, to complete this work; and all of our employees and contractors carry a photo ID as well as drive marked vehicles.

As a reminder to customers, this work may require road and lane closures. Please exercise extra caution when traveling near marked construction zones. Please slow down and follow the direction of on-site crew members and posted signs including detour routes and parking restrictions.

[Help us keep you and our crews safe](#)

Ensuring the health and safety of customers, employees, and contracted crews is a top priority at NIPSCO.

We have taken proactive steps to implement additional safety precautions as we perform work that is critical to maintaining safe and reliable energy service.

As we are working in your neighborhoods we will be maintaining social distancing, and ask that you help keep our teams safe and also maintain six feet of distance from our crews.

Our employees are following Centers of Disease Control and Prevention (CDC) guidelines including:

- Washing their hands with soap and water or using hand sanitizer
- Practicing social distancing where practicable (maintaining six feet from others)
- Wearing personal protective equipment (PPE) appropriate for the situation and the job, such as gloves, face coverings, etc.
- Avoiding touching their face, eyes, nose or mouth, handshaking and any other physical contact
- Using disinfectant wipes on surfaces where they are working
- Minimizing time spent inside to what is needed to accomplish the task

If you have additional questions or concerns, contact our customer care center at 1-800-4NIPSCO (1-800-464-7726).

Sincerely,

NIPSCO Customer Care Team